Dear Valued West Chester Customer,

Each of us has been impacted by the current global pandemic and are working diligently to comply with the new government directives to limit the spread of the coronavirus (COVID-19). Since the beginning of the crisis, we’ve enacted multiple contingency plans to safeguard our ability to serve you and our community.

As a Safety company, our top priority is maintaining the health and safety of our employees and the users of our products. We are adhering to strict social distancing protocols for employees who remain at our critical locations to maintain the manufacturing and flow of goods. We’ve also undertaken an unbelievable mobilization of our office staff, moving them to a 100% Work from Home status in order to keep our production and logistics workers safe.

We have also made deep investments in our global supply chain infrastructure resulting in geographic diversity to effectively navigate global trade and supply challenges. Maintaining inventory for vital PPE across product categories and applications is more important than ever in our battle against this pandemic.

Unfortunately, due to the high demand of PPE, we are experiencing short supply on some categories such as N95 respirators, disposable gloves, goggles, face shields and disposable clothing. We have constant communication with our factories from around the globe to keep as much of this product flowing to you, our customer. Our dedication to serve you is relentless and we are here to answer any questions you may have.

All of us at West Chester hope that you, your employees, families and loved ones stay safe and healthy as we navigate this crisis together. Thank you for your business and partnership.

Warmest regards,

Carl Frederick
Executive Vice President and General Manager
West Chester Protective Gear

For more information on the coronavirus, we recommend visiting these websites:
https://www.who.int/news-room/q-a-detail/q-a-coronaviruses